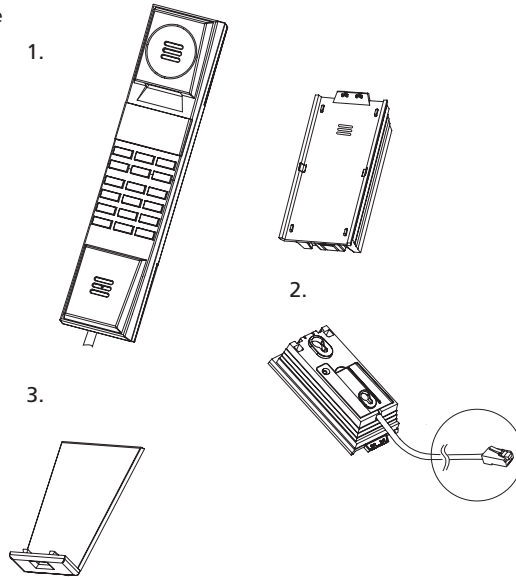# Telephone HT20

User Manual

JACOB JENSEN™

## CONTENTS

The following items are included in the package of JACOB JENSEN™ Telephone HT20:

1.  Telephone handset with coiled cord
2.  Base station and line cord
3.  Table stand

1.

2.

3.

## MAIN FEATURE LIST

• Hearing aid compatible handset
• SOS button
• Redials the last number dialled and dialled number disappears within 5 minutes.
• Default 600ms hook switch flash. Can be set from 100ms to 1000ms according to the network specifications.
• Press ▼ or ▲ to adjust the handset volume
• PROG button – to programme the SOS button
• Message and ringing Indicator
• Desktop and wall mounting

## CONTROLS AND FUNCTIONAL KEYS

**Handset**
1. Customer logo printing area
2. 6 functional keys
3. 12 numerical keys
4. Message and ringing indicator

**Base**
5. Table stand
6. Base station
7. Handset cord jack

**Features**    **Description of the functional keys**

| FLASH | - Flash button |
| SOS | - SOS button |
| REDIAL | - Redial button |
| PROG | - For programming |
| ▲ ▼ | - To lower or increase the handset volume |
| ✕ | - Key for special services |
| # | - Key for special services |

PRESS

JACOB JENSEN

4.

5.

6.

1.

2.

3.

7.

FLASH   SOS   REDIAL
PROG   ▼   ▲
1   2 ABC   3 DEF
4 GHI   5 JKL   6 MNO
7 PQRS   8 TUV   9 WXYZ
*   0   #
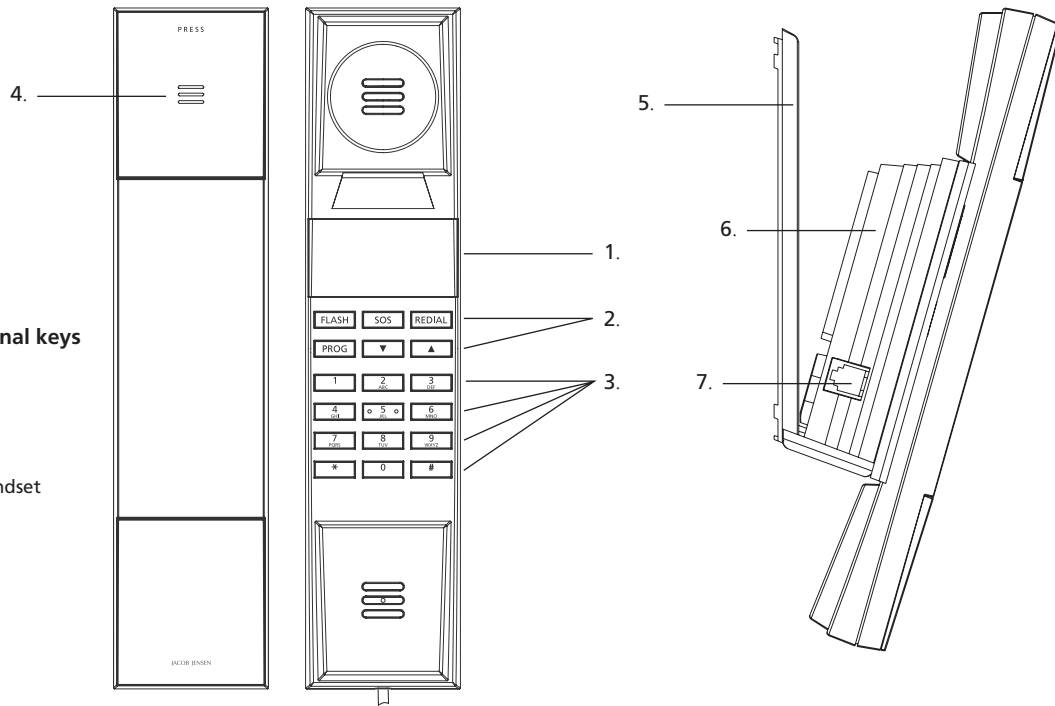
Congratulations on your new JACOB JENSEN™ Telephone HT20.

The telephone is designed in Denmark by Jacob Jensen, whose products have gained international recognition for their original, simple and classic design. Jacob Jensen has received about 100 prizes from around the world and has 19 products included in The Design Study Collection and The Design Collection of The Museum of Modern Art in New York.
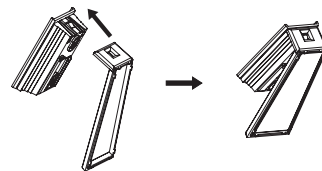
**A.      INSTALLATION**
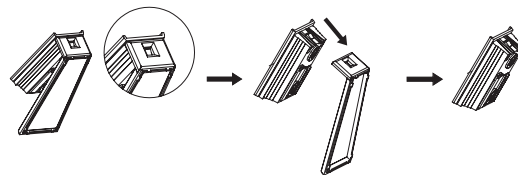
**A.1.   Wall mounting**
The distance between the two wall mounting holes is 55 mm. The holes are suitable for a 6 mm drill.
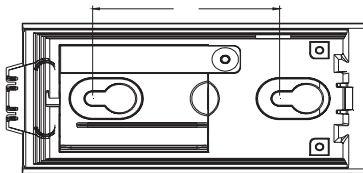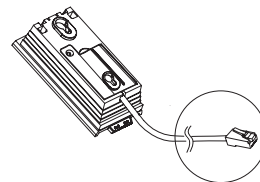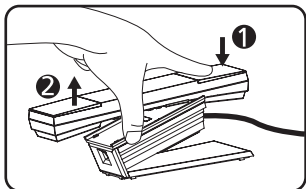


**A.2.   Base installation – table stand**



Disassembly:



**A.3      Connect the line cord to the wall socket**

## B.      OPERATION



**Receiving a call**
Pick up the handset to answer the call.

**Making a call**
Pick up the handset to dial the desired number or press [SOS].

**Adjust handset volume**
Press the volume buttons [▼] [▲] to lower or increase the volume of the handset.
When you hang up, the volume will return to low level.

**To redial the last number dialed**
Press [REDIAL] key to dial the last number dialled. After five minutes the number will disappear automatically.

**Programme the SOS button**
In off-hook mode, press [PROG] – press desired number and press [PROG], then press [SOS].
In off-hook mode, press [SOS], the programmed number will be dialled.

**Message Waiting Indicator (MWI)**
It is compatible with high voltage neon/90V and Lucent low voltage system.
Other MWI signalling systems must be confirmed by the factory and implemented in production.
The MWI will flash if there is a message. Please dial the telephone number for voice mail to retrieve the message.
The MWI is also a ringing indicator, which will flash if there is a call or a message.

## C.      MAINTENANCE

• Do not expose this product to dust, strong sunlight, humidity, high temperature, or mechanical shock.
• Do not use corrosive or abrasive cleansers on this product.
  Keep the unit dust free by wiping it with a soft, dry cloth.

## D.      TROUBLESHOOTING

1. **No dialing tone**
• Check the telephone network
• Check the connection of handset cord and straight line cord
2. **No ringing or no continuous ring**
• Check the telephone line
• Check the quantity of parallel phone set
• Check flash settings
3. **Noise during talk**
• Check the telephone line
• Check the handset cord

www.jacobjensen.com

Generation to generation...